

Oracle® Communications

Diameter Signaling Router

DSR SCEF Feature Activation

Release 8.3

E93570-01

September 2018

ORACLE®

Oracle Communications Diameter Signaling Router SCEF Feature Activation Procedure, Release 8.3.

Copyright © 2018 Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.



CAUTION: Use only the Upgrade procedure included in the Upgrade Kit.

Before upgrading any system, please access My Oracle Support (MOS) (<https://support.oracle.com>) and review any Technical Service Bulletins (TSBs) that relate to this upgrade.

My Oracle Support (MOS) (<https://support.oracle.com>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>.

Table of Contents

| | |
|---|-----------|
| 1. Introduction | 5 |
| 1.1 Purpose and Scope | 5 |
| 1.2 References | 5 |
| 1.3 Acronyms..... | 5 |
| 1.4 Terminology..... | 6 |
| 1.5 General Procedure Step Format | 6 |
| 2. Feature Activation Overview | 7 |
| 2.1 Pre-Feature Activation Overview..... | 7 |
| 2.1.1 Feature Activation Execution Overview | 7 |
| 2.1.2 Post-Feature Activation Overview..... | 8 |
| 3. Feature Deactivation Overview | 9 |
| 3.1 Pre-Feature Deactivation Overview | 9 |
| 3.2 Feature Deactivation Execution Overview | 9 |
| 3.3 Post-Feature Deactivation Overview..... | 10 |
| 4. Feature Activation Preparation | 11 |
| 4.1 System Topology Check | 11 |
| 4.2 Perform Health Check | 12 |
| 5. Feature Activation | 15 |
| 5.1 Pre-Activation Procedures..... | 15 |
| 5.1.1 Perform Health Check..... | 15 |
| 5.2 Activation Procedures | 17 |
| 5.2.1 Feature Activation | 17 |
| 5.3 Post-Activation Procedures | 22 |
| 5.3.1 Perform Health Check..... | 22 |
| 6. Feature Deactivation | 25 |
| 6.1 Pre-Deactivation Procedures | 25 |
| 6.1.1 Perform Health Check..... | 25 |
| 6.1.2 Pre SCEF Deactivation Steps | 27 |
| 6.2 Deactivation Procedures | 33 |
| 6.2.1 Feature Deactivation | 33 |
| 6.3 Post-Deactivation Procedures..... | 38 |
| 6.3.1 Perform Health Check..... | 38 |
| 7. Engineering Notes | 40 |
| 7.1 Sample Output of Activation (Active NOAM)..... | 40 |
| 7.2 Sample Output of Deactivation (Active NOAM) | 43 |

List of Tables

| | |
|--|----|
| Table 1. Acronyms | 5 |
| Table 2. Terminology | 6 |
| Table 3. Pre-Feature Activation Overview | 7 |
| Table 4. Feature Activation Execution Overview | 7 |
| Table 5. Post-Feature Activation Overview..... | 8 |
| Table 6. Pre-Feature Deactivation Overview | 9 |
| Table 7. Feature Deactivation Overview | 9 |
| Table 8. Post-Feature Deactivation Overview | 10 |

List of Figures

| | |
|---|---|
| Figure 1. Example of a Procedure Step | 6 |
|---|---|

List of Procedures

| | |
|--|----|
| Procedure 1: System Topology Check | 11 |
| Procedure 2: Perform Health Check (Feature Activation Preparation) | 13 |
| Procedure 3: Perform Health Check (Pre Feature Activation) | 15 |
| Procedure 4: Feature Activation | 17 |
| Procedure 5: Perform Health Check (Post-Feature Activation) | 22 |
| Procedure 6: Perform Health Check (Pre-Feature Deactivation) | 25 |
| Procedure 7: Disable Diameter Connections | 27 |
| Procedure 8: Disable Application | 29 |
| Procedure 9: Remove DSR Configuration Data | 30 |
| Procedure 10: Remove Resource Domain Configuration Data | 32 |
| Procedure 11: Remove Place Associations Configuration Data..... | 32 |
| Procedure 12: Remove Place Configuration Data | 33 |
| Procedure 13: Feature Deactivate | 33 |
| Procedure 14: Perform Health Check (Post-Feature Deactivation)..... | 38 |
| Procedure 15: Enable TCP Port | 47 |

1. Introduction

1.1 Purpose and Scope

This document defines the procedure that is executed to activate the Service Capability Exposure Function (SCEF) feature. This procedure may be run either 1) as part of a new DSR installation, after the standard DSR installation is complete, but before the NE is in service, or 2) on an in-service DSR NE, where the SCEF feature is activated during a planned maintenance window to minimize the impact to network traffic.

This document also provides a procedure to deactivate SCEF feature after it has been activated. Refer to Section 6 for a discussion of deactivation.

1.2 References

[1] DSR 8.3 API Gateway installation Guide

1.3 Acronyms

An alphabetized list of acronyms used in the document.

Table 1. Acronyms

| Acronym | Definition |
|---------|--|
| BNS | Broadband Networking Solutions |
| DA-MP | Diameter Agent Message Processor |
| DB | Database |
| DP | Data Processor |
| DSR | Diameter Signaling Router |
| FOA | First Office Application |
| GUI | Graphical User Interface |
| HA | High Availability |
| IMI | Internal Management Interface |
| IP | Internet Protocol |
| MP | Message Processing or Message Processor |
| NE | Network Element |
| NOAM | Network OAM |
| OAM | Operations, Administration and Maintenance |
| SCEF | Service Capability Exposure Function |
| SDS | Subscriber Database Server |
| SOAM | System OAM |
| SSH | Secure Shell |
| UI | User Interface |
| VIP | Virtual IP |

| Acronym | Definition |
|---------|-------------------------------|
| VPN | Virtual Private Network |
| XMI | External Management Interface |

1.4 Terminology

Table 2. Terminology

| Term | Definition |
|---------------------|---|
| Communication Agent | An EXG common infrastructure component delivered as part of a common plug-in that uses the COMCOL MX framework in support of communicating Stack Events between EXG application processes on different servers. |
| ComAgent | Same as Communication Agent |
| SOAM | System Operations and Maintenance |

1.5 General Procedure Step Format

Where it is necessary to identify the server explicitly on which a particular step is to be taken, the server name is given in the title box for the step (e.g., “ServerX” in Figure 1. Example of a Procedure Step).

Each step has a checkbox for every command within the step that the technician should check to keep track of the progress of the procedure.

The title box describes the operations to be performed during that step.

Each command that the technician is to enter is in 10 point bold Courier font.

| | | |
|---|--|--|
| 5 | ServerX: Connect to the console of the server | Establish a connection to the server using cu on the terminal server/console. <div><code>\$ cu -l /dev/ttyS7</code></div> |
|---|--|--|

Figure 1. Example of a Procedure Step

2. Feature Activation Overview

This section lists the required materials and information needed to execute the feature activation. In addition, Table 3 through Table 8 provide estimates of the time required to execute the procedure. These tables can be used to estimate the total time necessary to complete the feature activation. The timing values shown are estimates only – use these tables to plan the timing of the activation, **not** to execute the procedure. The detailed procedure steps to be executed begin in Section 5.

Note: Before activating, refer to DSR API Gateway install guide to create and configure VMs for DSR APIGW.



TCP port **49152** must be open for the communication between DSR APIGW and DA-MP. Refer to Appendix A for more details.

2.1 Pre-Feature Activation Overview

Execute the pre-activation procedures shown in the following table outside a maintenance window, if required. Procedure completion times shown here are estimates. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 3. Pre-Feature Activation Overview

| Procedure | Elapsed Time (Hours: Minutes) | | Activity Feature Activation Preparation | Impact |
|--|-------------------------------|------|---|--------|
| | This Step | Cum. | | |
| System Topology Check (Procedure 1) | 0:20 | 0:20 | <ul style="list-style-type: none"> Verify Network Element Configuration data. Verify System Group Configuration data. Analyze and plan DA-MP restart sequence. | None |
| Perform Health Check (Procedure 2) | 0:05 | 0.25 | <ul style="list-style-type: none"> Verify SCEF release. Verify server status. Log all current alarms. | None |

2.1.1 Feature Activation Execution Overview

Execute the procedures shown in the following table within a single maintenance window. Procedure completion times shown here are estimates. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 4. Feature Activation Execution Overview

| Procedure | Elapsed Time (Hours: Minutes) | | Activity Feature Activation Execution | Impact |
|-----------|-------------------------------|------|---------------------------------------|--------|
| | This Step | Cum. | | |

| Procedure | Elapsed Time (Hours: Minutes) | | Activity Feature Activation Execution | Impact |
|---------------------------------------|-------------------------------|------|---|---------------------------|
| | | | | |
| Perform Health Check (Procedure 3) | 0:05 | 0:05 | <ul style="list-style-type: none"> • Verify DSR release. • Verify proper SCEF feature state. • Verify server status. • Log all current alarms. | None |
| Feature Activation (Procedure 4) | 0:20 | 0:25 | <ul style="list-style-type: none"> • Log out of NOAM/SOAM GUI. • SSH to active NOAM. • Login as admusr. • Change directory to /usr/TKLC/dsr/prod/maint/loaders/. • Execute the feature activation script. • Log into SOAM GUI. • Verify the SBR and IPFE Folders. • Restart each active DA-MP server. • Verify Maintenance screen. • Log into NOAM GUI. • Verify Maintenance screen. • Close SSH connections to NOAM. | SCEF feature is activated |

2.1.2 Post-Feature Activation Overview

Execute the procedures shown in the following table within a maintenance window. Procedure completion times shown here are estimates. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 5. Post-Feature Activation Overview

| Procedure | Elapsed Time (Hours: Minutes) | | Activity Feature Activation Completion | Impact |
|---------------------------------------|-------------------------------|------|--|--|
| | This Step | Cum. | | |
| Perform Health Check (Procedure 5) | 0:05 | 0:05 | <ul style="list-style-type: none"> • Verify server status. • Log all current alarms. | SCEF feature has been activated on DSR |

3. Feature Deactivation Overview

3.1 Pre-Feature Deactivation Overview

Execute the procedures shown in the following table within a maintenance window. Deactivation procedure times are only estimates as the reason to execute a deactivation has a direct impact on any additional deactivation preparation that must be done. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 6. Pre-Feature Deactivation Overview

| Procedure | Elapsed Time (Hours or Minutes) | | Activity Deactivation Procedures | Impact |
|------------------------------------|---------------------------------|------|--|--------|
| | This Step | Cum. | | |
| Perform Health Check (Procedure 6) | 0:05 | 0:05 | <ul style="list-style-type: none"> • Verify DSR release. • Verify proper SCEF feature state. • Verify server status. • Log current alarms. | None |

3.2 Feature Deactivation Execution Overview

Execute the procedures shown in the following table within a maintenance window. Deactivation procedure times are only estimates as the reason to execute a deactivation has a direct impact on any additional deactivation preparation that must be done. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 7. Feature Deactivation Overview

| Procedure | Elapsed Time (Hours or Minutes) | | Activity Deactivation Procedures | Impact |
|--------------------|---------------------------------|------|---|--------|
| | This Step | Cum. | | |
| Deactivation Setup | 0:30 | 0:30 | The reason to deactivate has a direct impact on any additional backout preparation that must be done. Since not all possible reasons can be predicted ahead of time, only estimates are given here. Execution time will vary. | None |

| Procedure | Elapsed Time (Hours or Minutes) | | Activity Deactivation Procedures | Impact |
|-----------------------------|---------------------------------|------|---|-----------------------------|
| | This Step | Cum. | | |
| Deactivation (Procedure 13) | 0:20 | 0:50 | <ul style="list-style-type: none"> Log out of active NOAM/SOAM GUI. SSH into active NOAM. Login as admusr Change directory to /usr/TKLC/dsr/prod/maint/loaders/ Execute the feature deactivation script. Log into SOAM GUI. Verify the SBR and IPFE Folders. Restart each active DA-MP server. Log into NOAM GUI Verify Maintenance screen. | SCEF feature is deactivated |

3.3 Post-Feature Deactivation Overview

The procedures shown in the following table are executed inside a maintenance window. Deactivation procedure times are only estimates as the reason to execute a deactivation has a direct impact on any additional deactivation preparation that must be done. Times may vary due to differences in database size, network configuration and loading, user experience, and user preparation.

Table 8. Post-Feature Deactivation Overview

| Procedure | Elapsed Time (Hours or Minutes) | | Activity Deactivation Procedures | Impact |
|-------------------------------------|---------------------------------|------|--|--------|
| | This Step | Cum. | | |
| Perform Health Check (Procedure 14) | 0:05 | 0:05 | <ul style="list-style-type: none"> Verify server status. Log all current alarms. | None |


4. Feature Activation Preparation

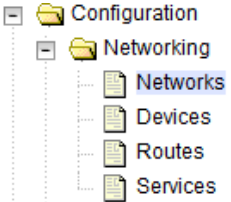
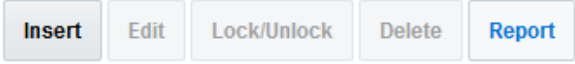
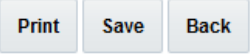
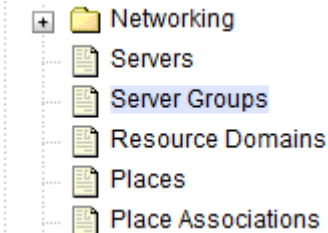
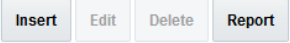
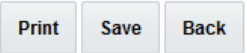
This section provides detailed procedures to prepare a system for SCEF feature activation. These procedures are executed outside a maintenance window.

4.1 System Topology Check

This procedure is part of feature activation preparation and is used to verify the system topology of the SCEF network and servers.

Procedure 1: System Topology Check


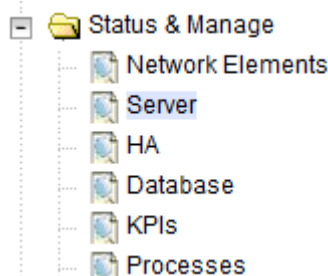
| Step# | Procedure | Description |
|--|----------------------------|---|
| Check off (✓) the boxes provided for each step, once completed. Contact My Oracle Support (MOS) for assistance. | | |
| 1 <input type="checkbox"/> | NOAM VIP GUI: Login | <p>Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <code>http://<Primary_NOAM_VIP_IP_Address></code> </div> <p>Login as the guiadmin user:</p>  |

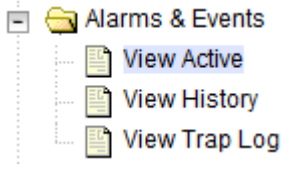

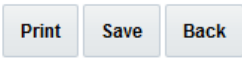
| Step# | Procedure | Description |
|-------------------------------|---|--|
| 2 <input type="checkbox"/> | NOAM VIP GUI: Verify network configuration data | <p>Navigate to Configuration -> Networking -> Networks.</p>  <p>Click Report.</p>  <p>Verify the configuration data is correct for your network. Save or Print this report to keep copies for future reference.</p>  |
| 3 <input type="checkbox"/> | NOAM VIP GUI: Verify server configuration | <p>Navigate to Configuration -> Server Groups.</p>  <p>Click Report.</p>  <p>Verify the configuration data is correct for your network. Save or Print this report to keep copies for future reference.</p>  |
| 4 <input type="checkbox"/> | Analyze and plan DA-MP restart sequence | <p>Analyze system topology and plan for any DA-MPs, which will be out-of-service during the feature activation sequence.</p> <p>Analyze system topology gathered in Steps 2 and 3.</p> <p>Determine exact sequence which DA-MP servers must be restarted (with the expected out-of-service periods).</p> <p>Note: It is recommended that no more than 50% of the MPs be restarted at once.</p> |

4.2 Perform Health Check

This procedure is part of feature activation preparation and is used to determine the health and status of the SCEF release network and servers. This may be executed multiple times, but must also be executed at least once within the time frame of 24-36 hours before the start of the maintenance window in which the feature activation will take place.

Procedure 2: Perform Health Check (Feature Activation Preparation)

| Step# | Procedure | Description | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--|------------------|------|----|------------------|------|---------|------|------|------|------|---------|------|------|------|------|---------|------|------|------|------|---------|------|------|------|------|
| Check off (✓) the boxes provided for each step, once completed. Contact My Oracle Support (MOS) for assistance. | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 <input type="checkbox"/> | NOAM VIP GUI: Login | <p>Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of:</p> <div><p>http://<Primary_NOAM_VIP_IP_Address></p></div> <p>Login as the guiadmin user:</p> <div></div> <p>Welcome to the Oracle System Login.</p> <p>This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the Oracle Software Web Browser Support Policy for details.</p> | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 <input type="checkbox"/> | NOAM VIP GUI: Verify server status | <p>Navigate to Status & Manage -> Server.</p> <div></div> <p>Verify all Server Status is Normal (Norm) for: Alarm (Alm), Database (DB), Replication Status, and Processes (Proc).</p> <table><tr><th>Appl State</th><th>Alm</th><th>DB</th><th>Reporting Status</th><th>Proc</th></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr></table> <p>Do not proceed to feature activation if any of the above states are not Norm. If any of these are not Norm, corrective action should be taken to restore the non-Norm status to Norm before proceeding with the feature activation.</p> <p>If the Alarm (Alm) status is not Norm but only Minor alarms are present, it is</p> | Appl State | Alm | DB | Reporting Status | Proc | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm |
| Appl State | Alm | DB | Reporting Status | Proc | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |

| Step# | Procedure | Description |
|-------------------------------|--|---|
| | | acceptable to proceed with the feature activation. If there are Major or Critical alarms present, these alarms should be analyzed prior to proceeding with the feature activation. The activation may be able to proceed in the presence of certain Major or Critical alarms. Contact My Oracle Support (MOS) for assistance. |
| 3 <input type="checkbox"/> | NOAM VIP GUI: Log current alarms | <p>Navigate to Alarms & Events -> View Active.</p>  <p>Click Report.</p>  <p>Save or Print this report to keep copies for future reference.</p>  |

5. Feature Activation

Before feature activation, perform the system health check in Section 4.2. This check ensures that the system is ready for feature activation. Performing the system health check determines which alarms are present in the system and if feature activation can proceed with alarms.

******* WARNING *******

If there are servers in the system, which are not in the Normal state, these servers should be brought to the Normal or the Application Disabled state before the feature activation process is started.

If alarms are present on the server, contact **Appendix B** My Oracle Support (MOS) to diagnose those alarms and determine whether they need to be addressed or if it is safe to proceed with the feature activation.

Read the following notes on feature activation procedures:

- Where possible, command response outputs are shown as accurately as possible. EXCEPTIONS are as follows:
 - Session banner information such as time and date.
 - System-specific configuration information such as hardware locations, IP addresses, and hostnames.
 - ANY information marked with “XXXX” or “YYYY” where appropriate, instructions are provided to determine what output should be expected in place of “XXXX or YYYY”
 - Aesthetic differences unrelated to functionality such as browser attributes: window size, colors, toolbars, and button layouts.
- After completing each step and at each point where data is recorded from the screen, the technician performing the feature activation must initial each step. A checkbox should be provided. For procedures which are executed multiple times, the checkbox can be skipped, but the technician must initial each iteration the step is executed. The space on either side of the step number can be used (margin on left side or column on the right side).
- Captured data is required for future support reference.

5.1 Pre-Activation Procedures


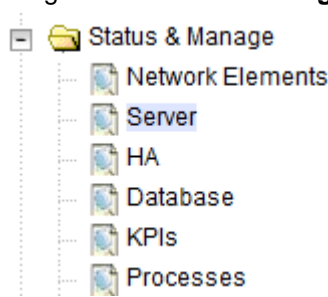
5.1.1 Perform Health Check

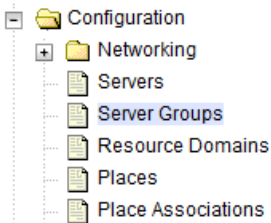
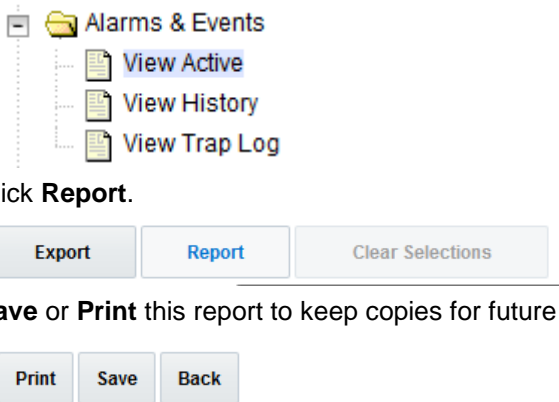
This procedure is used to determine the health and status of the network and servers. This must be executed at the start of every maintenance window.

Note: The Health Check procedure below is the same as the Health Check procedure described in Section 4.2 when preparing for feature activation, but it is repeated here to emphasize that it is being re-executed if Section 4.2 was performed outside the maintenance window.

Procedure 3: Perform Health Check (Pre Feature Activation)

| Step# | Procedure | Description |
|-------|---|-------------|
| | Check off (✓) the boxes provided for each step, once completed. | |
| | Contact My Oracle Support (MOS) for assistance. | |

| Step# | Procedure | Description | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------------------|---|--|------------------|------|----|------------------|------|---------|------|------|------|------|---------|------|------|------|------|---------|------|------|------|------|---------|------|------|------|------|
| 1 <input type="checkbox"/> | NOAM VIP GUI: Login | <p>Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of:</p> <div><code>http://<Primary_NOAM_VIP_IP_Address></code></div> <p>Login as the guiadmin user:</p> <div></div> <p>Welcome to the Oracle System Login.</p> <p>This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the Oracle Software Web Browser Support Policy for details.</p> <p>Unauthorized access is prohibited.</p> <hr/> <p>Oracle and Java are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.</p> <p>Copyright © 2010, 2016, Oracle and/or its affiliates. All rights reserved.</p> | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 <input type="checkbox"/> | NOAM VIP GUI: Verify server status | <p>Navigate to Status & Manage -> Server.</p> <div></div> <p>Verify all Server Status is Normal (Norm) for:</p> <p>Alarm (Alm), Database (DB), Replication Status, and Processes (Proc).</p> <table><tr><th>Appl State</th><th>Alm</th><th>DB</th><th>Reporting Status</th><th>Proc</th></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr></table> <p>Do not proceed to feature activation if any of the above states are not Norm. If any of these are not Norm, corrective action should be taken to restore the non-</p> | Appl State | Alm | DB | Reporting Status | Proc | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm |
| Appl State | Alm | DB | Reporting Status | Proc | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |

| Step# | Procedure | Description |
|-------------------------------|---|---|
| | | <p>Norm status to Norm before proceeding with the feature activation.</p> <p>If the Alarm (Alm) status is not Norm but only Minor alarms are present, it is acceptable to proceed with the feature activation. If there are Major or Critical alarms present, these alarms should be analyzed prior to proceeding with the feature activation. The activation may be able to proceed in the presence of certain Major or Critical alarms. Contact My Oracle Support (MOS) for assistance.</p> |
| 3 <input type="checkbox"/> | NOAM VIP GUI: Verify server configuration | <p>Navigate to Configuration -> Server Groups.</p>  <p>Verify the configuration data is correct for your network. DA MP, USBR, Place association and ...</p> |
| 4 <input type="checkbox"/> | NOAM VIP GUI: Log current alarms | <p>Navigate to Alarms & Events -> View Active.</p>  <p>Click Report.</p> <p>Save or Print this report to keep copies for future reference.</p> |

5.2 Activation Procedures

This section provides the detailed procedure steps of the feature activation execution. These procedures are executed inside a maintenance window.


5.2.1 Feature Activation


This procedure provides detailed steps to activate SCEF.

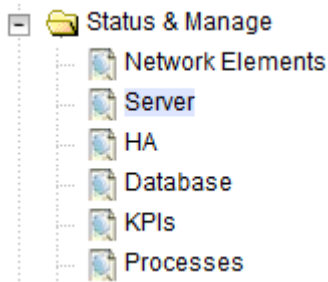
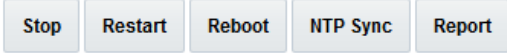
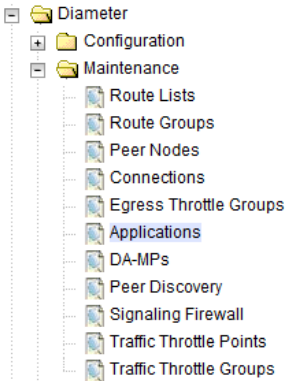
Procedure 4: Feature Activation

| Step# | Procedure | Description |
|-------------------------------|--|---|
| | | <p>Check off (✓) the boxes provided for each step, once completed.</p> <p>Contact My Oracle Support (MOS) for assistance.</p> |
| 1 <input type="checkbox"/> | NOAM VIP: Establish an SSH session | <p>Establish an SSH session to the NOAM VIP. Login as admusr.</p> |

| Step# | Procedure | Description |
|-------------------------------|--|--|
| 2 <input type="checkbox"/> | NOAM VIP: Navigate to the feature activation directory | Navigate to the feature activation directory by executing the following command: <pre>\$ cd /usr/TKLC/dsr/prod/maint/loaders/</pre> |
| 3 <input type="checkbox"/> | NOAM VIP: Execute the feature activation script | <p>Run the feature activation script by executing the following command:</p> <pre>\$./featureActivateDeactivate</pre> <p>Enter 1 to Activate the feature.</p> <pre>You want to Activate or Deactivate the Feature : 1.Activate 2.Deactivate Enter your choice : █</pre> <p>Enter 10 to select SCEF.</p> <pre>List of Feature you can Activate : 1.RBAR 2.FABR 3.Mediation 4.LoadGen 5.GLA 6.MAP Interworking 7.DTLS 8.DCA Framework 9.DCA Application 10.SCEF Enter the choice : █</pre> <p>Select the SOAM site for which the application must be activated: Note: As an alternative, you can also activate on all SOAM sites:</p> <pre>The Active SO server configured in the Topology are ===== 1. Jetta-SO-2 2. ALL SOs Enter your choice on which SO you want to Activate or Deactivate the Feature : █</pre> <p>Refer to Section 7.1 for output example.</p> |

| Step# | Procedure | Description |
|-------------------------------|--|--|
| 4 <input type="checkbox"/> | Active SOAM GUI: Login | <p>Establish a GUI session on the active SOAM server by using the IP address of the SOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <code>http://<Active_SOAM_IP_Address></code> </div> <p>Login as the guiadmin user:</p>  |
| 5 <input type="checkbox"/> | SOAM VIP GUIs: Verify the SCEF related folder is visible | <p>In Measurement -> Reports window, SCEF related groups are added.</p> <p>In Diameter -> Maintenance -> Application, SCEF application is displayed.</p> |
| 6 <input type="checkbox"/> | Close SSH connection to active NOAMs | <p>Log out of the active NOAM login shell and close the SSH connections by executing the following command:</p> <pre># exit</pre> <p>Close the SSH connection</p> |

| Step# | Procedure | Description |
|-------------------------------|----------------------------|---|
| 7 <input type="checkbox"/> | SOAM VIP GUI: Login | <p>Establish a GUI session on the SOAM server by using the VIP address of the SOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <code>http://<Primary_SOAM_VIP_IP_Address></code> </div> <p>Login as the guiadmin user:</p> <div style="text-align: center; margin: 20px 0;">  </div> <div style="text-align: center;"> Oracle System Login Mon Jul 11 13:59:37 2016 EDT </div> <hr style="width: 50%; margin: 10px auto;"/> <div style="text-align: center; margin: 20px 0;"> <div style="border: 1px solid #ccc; padding: 10px; width: 300px; margin: 0 auto;"> <p>Log In</p> <p>Enter your username and password to log in</p> <p>Username: <input style="width: 100%;" type="text"/></p> <p>Password: <input style="width: 100%;" type="password"/></p> <p><input type="checkbox"/> Change password</p> <p><input type="button" value="Log In"/></p> </div> </div> <p style="text-align: center;">Welcome to the Oracle System Login.</p> <p style="text-align: center;">This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the Oracle Software Web Browser Support Policy for details.</p> <p style="text-align: center;">Unauthorized access is prohibited.</p> <hr style="width: 50%; margin: 20px auto;"/> <p style="text-align: center; font-size: small;">Oracle and Java are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.</p> <p style="text-align: center; font-size: x-small;">Copyright © 2010, 2016, Oracle and/or its affiliates. All rights reserved.</p> |


| Step# | Procedure | Description |
|-------------------------------|--|--|
| 8 <input type="checkbox"/> | SOAM VIP GUI: Restart DA-MPs | <p>Multiple iterations of this step may be executed during the feature activation procedure. This is dependent on the number of DA-MP servers within your system. Make a written record of the number of times the step was performed. It is recommended that no more than 50% of the DA-MPs be restarted at once. Navigate to Status & Manage -> Server.</p>  <p>Select the desired DA-MPs, press Ctrl to select multiple DA-MPs at once. Click Restart.</p>  <p>Click OK to confirm. Verify the server changes to the Err state and wait until it returns to the Enabled/Norm state. Repeat for the additional DA-MPs.</p> |
| 9 <input type="checkbox"/> | SOAM VIP GUI: Verify maintenance screen | <p>Navigate to Diameter -> Maintenance -> Applications.</p>  <p>Verify the SCEF application is present.</p> |

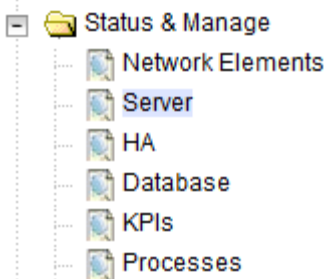
5.3 Post-Activation Procedures

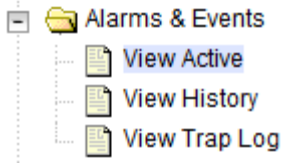


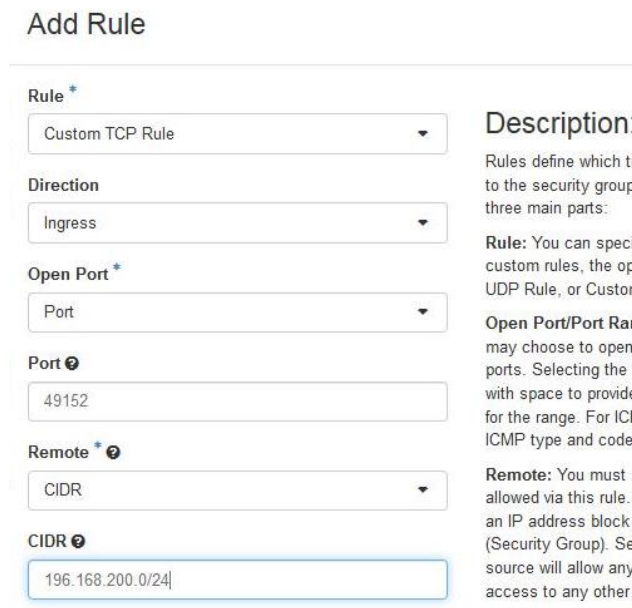
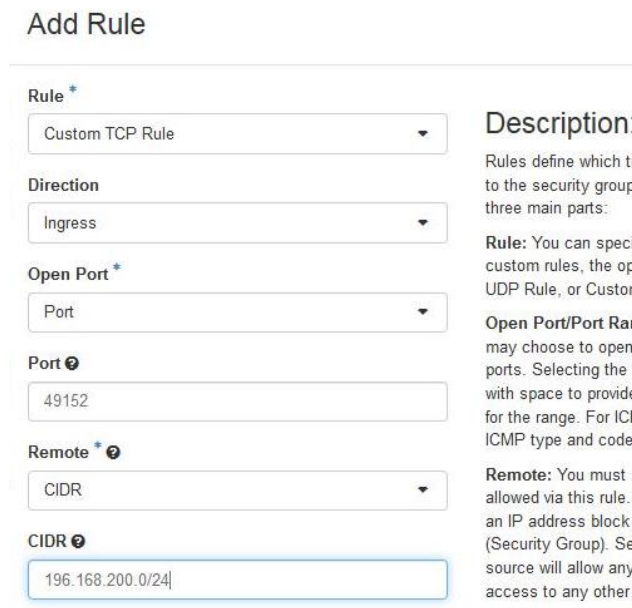
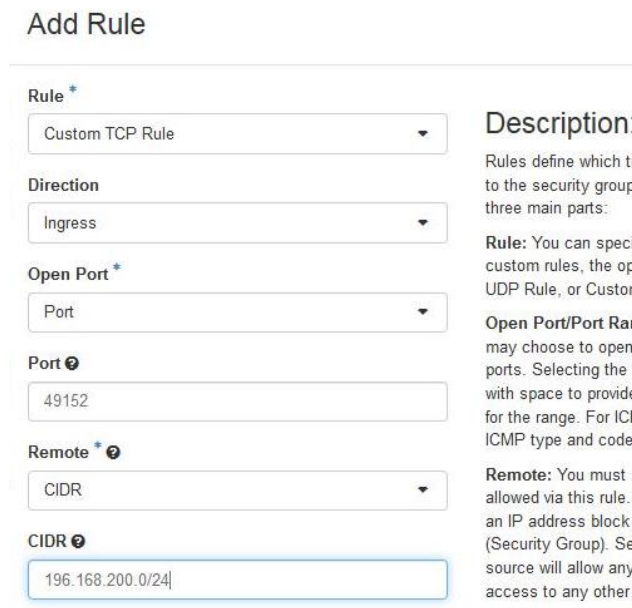
5.3.1 Perform Health Check

This procedure is used to determine the health and status of the SCEF release network and servers.

Procedure 5: Perform Health Check (Post-Feature Activation)

| STEP# | Procedure | Description |
|--|----------------------------|---|
| Check off (✓) the boxes provided for each step, once completed. Contact My Oracle Support (MOS) for assistance. | | |
| 1 <input type="checkbox"/> | NOAM VIP GUI: Login | <p>Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <code>http://<Primary_NOAM_VIP_IP_Address></code> </div> <p>Login as the guiadmin user:</p>  |

| STEP# | Procedure | Description | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------------------|--|---|------------------|-------------|----|------------------|------|---------|-------------|------|------|-------------|---------|-------------|------|------|------|---------|------|-------------|------|------|---------|------|------|------|-------------|
| 2 <input type="checkbox"/> | NOAM VIP GUI: Verify server status | <p>Navigate to Status & Manage -> Server.</p>  <p>Verify all Server Status is Normal (Norm) for: Alarm (Alm), Database (DB), Replication Status, and Processes (Proc).</p> <table><tr><th>Appl State</th><th>Alm</th><th>DB</th><th>Reporting Status</th><th>Proc</th></tr><tr><td>Enabled</td><td><u>Norm</u></td><td>Norm</td><td>Norm</td><td><u>Norm</u></td></tr><tr><td>Enabled</td><td><u>Norm</u></td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td><u>Norm</u></td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td><u>Norm</u></td></tr></table> | Appl State | Alm | DB | Reporting Status | Proc | Enabled | <u>Norm</u> | Norm | Norm | <u>Norm</u> | Enabled | <u>Norm</u> | Norm | Norm | Norm | Enabled | Norm | <u>Norm</u> | Norm | Norm | Enabled | Norm | Norm | Norm | <u>Norm</u> |
| Appl State | Alm | DB | Reporting Status | Proc | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | <u>Norm</u> | Norm | Norm | <u>Norm</u> | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | <u>Norm</u> | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | <u>Norm</u> | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | <u>Norm</u> | | | | | | | | | | | | | | | | | | | | | | | |

| STEP# | Procedure | Description | | | | | | | | | | | | | | | |
|--|---|---|-------|-----------|-------------|--|--|--|--------------------------------|-------------------------------|---|--------------------------------|---|---|----|-------------------|--|
| 3 <input type="checkbox"/> | NOAM VIP GUI: Log current alarms | <p>Navigate to Alarms & Events -> View Active.</p>  <p>Click Report.</p>  <p>Save or Print this report to keep copies for future reference.</p>  <p>Compare this alarm report with those gathered in the pre-activation procedures. Contact Enable TCP Port Procedure 15: Enable TCP Port</p> <table border="1"> <thead> <tr> <th>STEP#</th><th>Procedure</th><th>Description</th></tr> </thead> <tbody> <tr> <td colspan="3"> <p>This procedure describes steps to enable TCP port (49152).</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this p number.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance</p> </td></tr> <tr> <td>1. <input type="checkbox"/></td><td>Login to OpenStack server GUI</td><td>Establish a GUI session with Openstack.</td></tr> <tr> <td>2. <input type="checkbox"/></td><td>NOAM VIP: Add rule to the security group</td><td> <p>1. Navigate to Network -> Security Groups.</p> <p>2. Click on Manage Rules.</p> <p>3. Click Add Rule.</p> <p>4. Enter the required details in the Add Rule w</p>  </td></tr> <tr> <td>5.</td><td>Click Add.</td><td></td></tr> </tbody> </table> | STEP# | Procedure | Description | <p>This procedure describes steps to enable TCP port (49152).</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this p number.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance</p> | | | 1. <input type="checkbox"/> | Login to OpenStack server GUI | Establish a GUI session with Openstack. | 2. <input type="checkbox"/> | NOAM VIP: Add rule to the security group | <p>1. Navigate to Network -> Security Groups.</p> <p>2. Click on Manage Rules.</p> <p>3. Click Add Rule.</p> <p>4. Enter the required details in the Add Rule w</p>  | 5. | Click Add. | |
| STEP# | Procedure | Description | | | | | | | | | | | | | | | |
| <p>This procedure describes steps to enable TCP port (49152).</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this p number.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance</p> | | | | | | | | | | | | | | | | | |
| 1. <input type="checkbox"/> | Login to OpenStack server GUI | Establish a GUI session with Openstack. | | | | | | | | | | | | | | | |
| 2. <input type="checkbox"/> | NOAM VIP: Add rule to the security group | <p>1. Navigate to Network -> Security Groups.</p> <p>2. Click on Manage Rules.</p> <p>3. Click Add Rule.</p> <p>4. Enter the required details in the Add Rule w</p>  | | | | | | | | | | | | | | | |
| 5. | Click Add. | | | | | | | | | | | | | | | | |

6. Feature Deactivation

Execute this section only if there is a problem and it is desired to revert back to the pre-activation version of the software. In general, as long as there are no Application Routing Rules using the SCEF application, it will have no impact on the system and does not need to be deactivated. The deactivation procedure will cause all the SCEF related configuration data (including the ComAgent DP service related configuration and Application Routing Rules using SCEF) to be removed. The crafts person must ensure that this is acceptable.

6.1 Pre-Deactivation Procedures


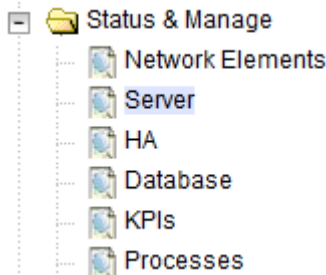
Before beginning the feature deactivation, complete the pre-deactivation procedure below.

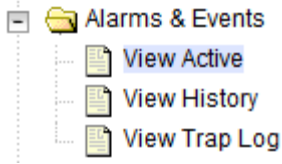


6.1.1 Perform Health Check

This procedure is used to determine the health and status of the SCEF network and servers.

Procedure 6: Perform Health Check (Pre-Feature Deactivation)

| STEP# | Procedure | Description |
|-------|-----------|--|
| | | Check off (✓) the boxes provided for each step, once completed. Contact My Oracle Support (MOS) for assistance. |

| STEP# | Procedure | Description | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------------------|------------------------------------|--|------------------|------|----|------------------|------|---------|------|------|------|------|---------|------|------|------|------|---------|------|------|------|------|---------|------|------|------|------|
| 1 <input type="checkbox"/> | NOAM VIP GUI: Login | <p>Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of:</p> <div><p>http://<Primary_NOAM_VIP_IP_Address></p></div> <p>Login as the guiadmin user:</p> <div></div> <p>Welcome to the Oracle System Login.</p> <p>This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the Oracle Software Web Browser Support Policy for details.</p> <p>Unauthorized access is prohibited.</p> <hr/> <p>Oracle and Java are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.</p> <p>Copyright © 2010, 2016, Oracle and/or its affiliates. All rights reserved.</p> | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 <input type="checkbox"/> | NOAM VIP GUI: Verify server status | <p>Navigate to Status & Manage -> Server.</p> <div></div> <p>Verify all Server Status is Normal (Norm) for:</p> <p>Alarm (Alm), Database (DB), Replication Status, and Processes (Proc).</p> <table><tr><th>Appl State</th><th>Alm</th><th>DB</th><th>Reporting Status</th><th>Proc</th></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr></table> | Appl State | Alm | DB | Reporting Status | Proc | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm |
| Appl State | Alm | DB | Reporting Status | Proc | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |


| STEP# | Procedure | Description |
|-------------------------------|---|---|
| 3 <input type="checkbox"/> | NOAM VIP GUI: Log current alarms | <p>Navigate to Alarms & Events -> View Active.</p>  <p>Click Report.</p>  <p>Save or Print this report to keep copies for future reference.</p>  <p>Compare this alarm report with those gathered in the pre-activation procedures. Contact My Oracle Support (MOS) for assistance.</p> |

6.1.2 Pre SCEF Deactivation Steps

6.2.2.3 Disable Diameter Connections

Procedure 7: Disable Diameter Connections

| STEP# | Procedure | Description |
|-------|-----------|--|
| | | <p>This procedure disables the Diameter connections.</p> <p>This procedure does not require a maintenance window.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance.</p> <p>Note: Repeat this procedure for all the sites on which SCEF deactivation is required.</p> |

| STEP# | Procedure | Description |
|--------------------------------|---|--|
| 1. <input type="checkbox"/> | SOAM VIP GUI: Login | <p>Establish a GUI session on the SOAM server by using the VIP address of the SOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <code>http://<Primary_SOAM_VIP_IP_Address></code> </div> <p>Login as the guiadmin user:</p>  |
| 2. <input type="checkbox"/> | SOAM VIP: Disable DSR connections | <p>Navigate to Diameter -> Maintenance -> Connections. Select all the SCEF-specific diameter connections and click Disable or click Disable All (if applicable). The Admin State of connections should display as Disabled.</p> |
| 3. <input type="checkbox"/> | SOAM VIP: Perform steps on all active SOAM servers | <p>Repeat Steps 1 to 2 on all active SOAM servers on which SCEF deactivation is required.</p> |

6.2.2.4 Disable Application


Procedure 8: Disable Application

| STEP# | Procedure | Description |
|--|--|---|
| <p>This procedure disables the SCEF application.</p> <p>This procedure does not require a maintenance window.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>Note: Repeat this procedure for all the sites on which SCEF deactivation is required.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance.</p> | | |
| 4. <input type="checkbox"/> | SOAM VIP GUI: Login | <p>Establish a GUI session on the SOAM server by using the VIP address of the SOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p>http://<Primary_SOAM_VIP_IP_Address></p> </div> <p>Login as the guiadmin user:</p>  <p>Welcome to the Oracle System Login.</p> <p>This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the Oracle Software Web Browser Support Policy for details.</p> <p>Unauthorized access is prohibited.</p> <p><small>Oracle and Java are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.</small></p> |
| 5. <input type="checkbox"/> | SOAM VIP: Navigate to Applications screen | Navigate to Diameter -> Maintenance -> Applications . |
| 6. <input type="checkbox"/> | SOAM VIP: Disable the SCEF application | <p>Select the SCEF row and click Disable.</p> <p>If there are multiple DA-MPs under this SOAM, then there are multiple entries of SCEF in this screen. Select all the entries and click Disable.</p> |

| STEP# | Procedure | Description | | | | | | | | | | | | | | | | | | | | | |
|--------------------------------|---|--|--------------------|--------------------|------------------|--------------------------|--------------------|------------------|---------------------|------|---------------|---------|-----------|--------|--------|--------------------------|------|---------------|---------|-----------|--------|--------|--------------------------|
| 7. <input type="checkbox"/> | SOAM VIP: Verify the SCEF application has been disabled | <p>Navigate to Diameter -> Maintenance -> Applications. Verify the Application status has changed to Disabled.</p> <table><tr><th>Application Name</th><th>MP Server Hostname</th><th>Admin State</th><th>Operational Status</th><th>Operational Reason</th><th>Congestion Level</th><th>Time of Last Update</th></tr><tr><td>SCEF</td><td>Mon860new-mp1</td><td>Enabled</td><td>Available</td><td>Normal</td><td>Normal</td><td>2018-Jul-08 14:36:24 EDT</td></tr><tr><td>SCEF</td><td>Mon860new-mp2</td><td>Enabled</td><td>Available</td><td>Normal</td><td>Normal</td><td>2018-Jul-06 04:26:02 EDT</td></tr></table> | Application Name | MP Server Hostname | Admin State | Operational Status | Operational Reason | Congestion Level | Time of Last Update | SCEF | Mon860new-mp1 | Enabled | Available | Normal | Normal | 2018-Jul-08 14:36:24 EDT | SCEF | Mon860new-mp2 | Enabled | Available | Normal | Normal | 2018-Jul-06 04:26:02 EDT |
| Application Name | MP Server Hostname | Admin State | Operational Status | Operational Reason | Congestion Level | Time of Last Update | | | | | | | | | | | | | | | | | |
| SCEF | Mon860new-mp1 | Enabled | Available | Normal | Normal | 2018-Jul-08 14:36:24 EDT | | | | | | | | | | | | | | | | | |
| SCEF | Mon860new-mp2 | Enabled | Available | Normal | Normal | 2018-Jul-06 04:26:02 EDT | | | | | | | | | | | | | | | | | |
| 8. <input type="checkbox"/> | SOAM VIP: Perform steps on all active SOAM servers | Repeat Steps 1 to 4 on all active SOAM servers on which SCEF deactivation is required. | | | | | | | | | | | | | | | | | | | | | |

6.2.2.5 Remove DSR Configuration Data

Procedure 9: Remove DSR Configuration Data

| STEP# | Procedure | Description |
|---|----------------------------|---|
| <p>This procedure removes the DSR configuration data.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance.</p> <p>Note: Do not execute this step if you are going to activate SCEF again on this system and you want to re-use the configuration data after re-activation.</p> | | |
| 1. <input type="checkbox"/> | SOAM VIP GUI: Login | <p>Establish a GUI session on the SOAM server by using the VIP address of the SOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p>http://<Primary_SOAM_VIP_IP_Address></p> </div> <p>Login as the guiadmin user:</p> <div style="text-align: center;">  </div> <div style="text-align: center; margin-top: 20px;"> <p>Oracle System Login</p> <hr style="width: 50%; margin: 0 auto;"/> <p style="float: right;">Mon Jul 11 13:59:37 2016 EDT</p> </div> <div style="text-align: center; margin-top: 20px;"> <div style="border: 1px solid black; padding: 10px; width: 300px; margin: 0 auto;"> <p>Log In</p> <p>Enter your username and password to log in</p> <p>Username: <input style="width: 100px;" type="text"/></p> <p>Password: <input style="width: 100px;" type="password"/></p> <p><input type="checkbox"/> Change password</p> <p><input type="button" value="Log In"/></p> </div> <p style="margin-top: 10px;">Welcome to the Oracle System Login.</p> </div> |

| STEP# | Procedure | Description |
|---------------------------------|--|--|
| 2. <input type="checkbox"/> | SOAM VIP: Remove Application Routing Rules | Navigate to Diameter -> Configuration -> Application Route Tables . Select SCEF-specific Application Route Table Name. Either click Delete to delete the entire table or click View/Edit Rules , select SCEF-specific Application Route Rules and click Delete . |
| 3. <input type="checkbox"/> | SOAM VIP: Remove Peer Routing Rules | Navigate to Diameter -> Configuration -> Peer Route Tables . Select SCEF-specific Peer Route Table Name. Either click Delete to delete the entire table or click View/Edit Rules , select SCEF-specific Peer Route Rules and click Delete . |
| 4. <input type="checkbox"/> | SOAM VIP: Remove Route Lists | Navigate to Diameter -> Configuration -> Route Lists . Select and delete the SCEF-specific or the complete configuration data (as applicable) from this screen. |
| 5. <input type="checkbox"/> | SOAM VIP: Remove Route Groups | Navigate to Diameter -> Configuration -> Route Groups . Select and delete the SCEF-specific or the complete configuration data (as applicable) from this screen. |
| 6. <input type="checkbox"/> | SOAM VIP: Remove Connections | Navigate to Diameter -> Configuration -> Connections . Select and delete the SCEF-specific or the complete configuration data (as applicable) from this screen. SCEF-specific connection includes connections to HSS and MMEs. |
| 7. <input type="checkbox"/> | SOAM VIP: Remove Peer Nodes | Navigate to Diameter -> Configuration -> Peer Nodes . Select and delete the SCEF-specific or the complete configuration data (as applicable) from this screen. |
| 8. <input type="checkbox"/> | SOAM VIP: Remove Local Nodes | Navigate to Diameter -> Configuration -> Local Nodes . Select and delete the SCEF-specific or the complete configuration data (as applicable) from this screen. |
| 9. <input type="checkbox"/> | SOAM VIP: Remove CEX Configuration Sets | Navigate to Diameter -> Configuration -> Configuration Sets -> CEX Configuration Sets . Select and delete the SCEF-specific or the complete configuration data (as applicable) from this screen. |
| 10. <input type="checkbox"/> | SOAM VIP: Remove CEX parameters | Navigate to Diameter -> Configuration -> CEX Parameters . Select and delete the SCEF-specific or the complete configuration data (as applicable) from this screen. |
| 11. <input type="checkbox"/> | SOAM VIP: Remove application IDs | Navigate to Diameter -> Configuration -> Application IDs . Select and delete the SCEF-specific or the complete configuration data (as applicable) from this screen. |
| 12. <input type="checkbox"/> | SOAM VIP: Perform steps on all active SOAM servers | Repeat Steps 1 to 11 on all active SOAM servers. |

6.2.2.5 Remove Resource Domain Configuration Data

Procedure 10: Remove Resource Domain Configuration Data

| STEP# | Procedure | Description |
|--|--|--|
| <p>This procedure removes the Resource Domain configuration data.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance.</p> | | |
| 1. <input type="checkbox"/> | Establish GUI Session on the NOAM VIP | Establish a GUI session on the NOAM by using the XMI VIP address. Login as the guiadmin user. |
| 2. <input type="checkbox"/> | NOAM VIP: Remove all the data from Place screen as mentioned | Navigate to Configuration -> Resource Domains . Delete the Resource Domain of type 'SCEF' from this screen. |

6.2.2.6 Remove Place Associations Configuration Data

Procedure 11: Remove Place Associations Configuration Data

| STEP# | Procedure | Description |
|--|--|--|
| <p>This procedure removes the Place Association configuration data.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance.</p> | | |
| 1. <input type="checkbox"/> | Establish GUI Session on the NOAM VIP | Establish a GUI session on the NOAM by using the XMI VIP address. Login as the guiadmin user. |
| 2. <input type="checkbox"/> | NOAM VIP: Unconfigure the associated Places from the Place Associations as mentioned | <p>Navigate to Configuration -> Place Associations. Select the Place Associations of type SBR_ASSOC. Click Edit.</p> <p><input type="button" value="Insert"/> <input type="button" value="Edit"/> <input type="button" value="Delete"/> <input type="button" value="Report"/></p> <p>Uncheck all the Places associated with this Place Associations and click OK.</p> <p><input type="button" value="Ok"/> <input type="button" value="Apply"/> <input type="button" value="Cancel"/></p> |

6.2.2.7 Remove Place Configuration Data

Procedure 12: Remove Place Configuration Data

| STEP# | Procedure | Description |
|--|---|--|
| <p>This procedure removes the Place configuration data.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance.</p> | | |
| 3. <input type="checkbox"/> | Establish GUI Session on the NOAM VIP | Establish a GUI session on the NOAM by using the XMI VIP address. Login as the guiadmin user. |
| 4. <input type="checkbox"/> | NOAM VIP: Remove all the data from the Places screen as mentioned | Navigate to Configuration -> Places . Edit the Places and remove servers from it. |


6.2 Deactivation Procedures**6.2.1 Feature Deactivation**


This section provides the detailed steps of the SCEF de-activation procedures.

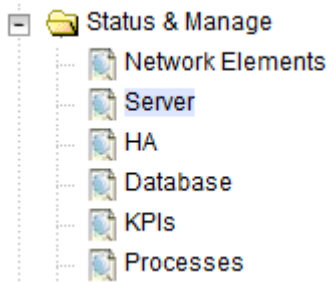
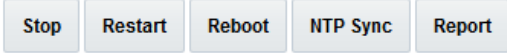
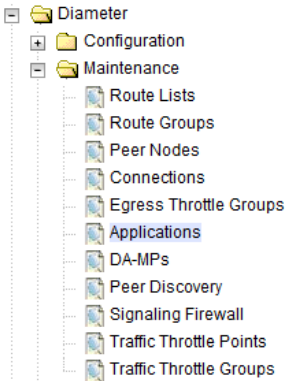
Procedure 13: Feature Deactivate

| STEP# | Procedure | Description |
|---|--|---|
| <p>Check off (✓) the boxes provided for each step, once completed.</p> <p>Contact My Oracle Support (MOS) for assistance.</p> | | |
| 1 <input type="checkbox"/> | NOAM VIP: Establish an SSH session | Establish an SSH session to the NOAM VIP. Login as admusr . |
| 2 <input type="checkbox"/> | NOAM VIP: Navigate to the feature activation directory | Navigate to the feature activation directory by executing the following command: <pre>\$ cd /usr/TKLC/dsr/prod/maint/loaders/</pre> |
| 3 <input type="checkbox"/> | NOAM VIP: Execute the feature activation script | Run the feature activation script by executing the following command: <pre>\$./featureActivateDeactivate</pre> <p>Enter 2 to Deactivate.</p> <pre>You want to Activate or Deactivate the Feature : 1.Activate 2.Deactivate Enter your choice : <input type="checkbox"/></pre> |

| STEP# | Procedure | Description |
|-------|-----------|---|
| | | <p>Enter 10 to select SCEF.</p> <pre> List of Feature you can Activate : 1.RBAR 2.FABR 3.Mediation 4.LoadGen 5.GLA 6.MAP Interworking 7.DTLS 8.DCA Framework 9.DCA Application 10.SCEF Enter the choice : █ </pre> <p>Select the SOAM site for which the application must be deactivated: Note: As an alternative, you can also deactivate on all SOAM sites:</p> <pre> The Active SO server configured in the Topology are ===== 1. Jetta-SO-2 2. ALL SOs Enter your choice on which SO you want to Activate or Deactivate the Feature : █ </pre> <p>Refer to Section 7.2 for output example.</p> |

| STEP# | Procedure | Description |
|-------------------------------|---|--|
| 4 <input type="checkbox"/> | Active SOAM GUI: Login | <p>Establish a GUI session on the active SOAM server by using IP address of the SOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;">http://<Active_SOAM_IP_Address></div> <p>Login as the guiadmin user:</p>  <p>Welcome to the Oracle System Login.</p> <p>This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the Oracle Software Web Browser Support Policy for details.</p> <p>Unauthorized access is prohibited.</p> <p>Oracle and Java are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.</p> <p>Copyright © 2010, 2016, Oracle and/or its affiliates. All rights reserved.</p> |
| 5 <input type="checkbox"/> | Active SOAM GUI: Verify the SCEF related folders are not visible | <p>In Measurement -> Reports window, SCEF related groups are removed.</p> <p>In Diameter -> Maintenance -> Application, SCEF application is not displayed.</p> |
| 6 <input type="checkbox"/> | Standby SOAM GUI: Repeat verification steps | <p>Repeat Steps 7-8 for the standby SOAM</p> <p>Note: If the verifications for the standby SOAM differ from the Active SOAM, stop.</p> <p>Contact My Oracle Support (MOS) for assistance.</p> |

| STEP# | Procedure | Description |
|-------------------------------|----------------------------|---|
| 7 <input type="checkbox"/> | SOAM VIP GUI: Login | <p>Establish a GUI session on the SOAM server by using the VIP address of the SOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <code>http://<Primary_SOAM_VIP_IP_Address></code> </div> <p>Login as the guiadmin user:</p> <div style="text-align: center; margin: 20px 0;">  </div> <div style="text-align: center;"> <p>Oracle System Login</p> <hr style="width: 50%; margin: 5px auto;"/> Mon Jul 11 13:59:37 2016 EDT </div> <div style="text-align: center; margin: 20px 0;"> <div style="border: 1px solid #ccc; padding: 10px; width: 300px; margin: 0 auto;"> <p>Log In</p> <p>Enter your username and password to log in</p> <p>Username: <input style="width: 100%;" type="text"/></p> <p>Password: <input style="width: 100%;" type="password"/></p> <p style="text-align: center;"><input type="checkbox"/> Change password</p> <p style="text-align: center;"><input type="button" value="Log In"/></p> </div> </div> <p style="text-align: center;">Welcome to the Oracle System Login.</p> <p style="text-align: center;">This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the Oracle Software Web Browser Support Policy for details.</p> <p style="text-align: center;">Unauthorized access is prohibited.</p> <hr style="width: 50%; margin: 20px auto;"/> <p style="text-align: center; font-size: small;">Oracle and Java are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.</p> <p style="text-align: center; font-size: x-small;">Copyright © 2010, 2016, Oracle and/or its affiliates. All rights reserved.</p> |

| STEP# | Procedure | Description |
|-------------------------------|--|--|
| 8 <input type="checkbox"/> | SOAM VIP GUI: Restart DA-MPs | <p>Multiple iterations of this step may be executed during the feature activation procedure. This is dependent on the number of DA-MP servers within your system. Make a written record of the number of times the step was performed. It is recommended that no more than 50% of the DA-MPs be restarted at once. Navigate to Status & Manage -> Server.</p>  <p>Select the desired DA-MPs, press Ctrl to select multiple DA-MPs at once. Click Restart.</p>  <p>Click OK to confirm. Verify the server changes to the Err state and wait until it returns to the Enabled/Norm state. Repeat for the additional DA-MPs.</p> |
| 9 <input type="checkbox"/> | SOAM VIP GUI: Verify maintenance screen | <p>Navigate to Diameter -> Maintenance -> Applications.</p>  <p>Verify the SCEF application is not present.</p> |


6.3 Post-Deactivation Procedures

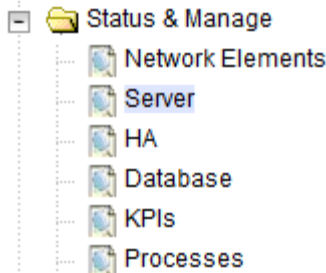
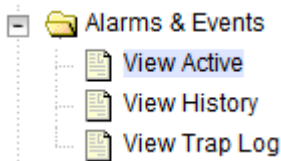
This chapter provides post deactivation steps to be followed.

6.3.1 Perform Health Check

This procedure is used to determine the health and status of the network and servers.

Procedure 14: Perform Health Check (Post-Feature Deactivation)

| STEP# | Procedure | Description |
|--|----------------------------|---|
| Check off (✓) the boxes provided for each step, once completed. Contact My Oracle Support (MOS) for assistance. | | |
| 1 <input type="checkbox"/> | NOAM VIP GUI: Login | <p>Establish a GUI session on the NOAM server by using the VIP address of the NOAM server. Open the web browser and enter a URL of:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <code>http://<Primary_NOAM_VIP_IP_Address></code> </div> <p>Login as the guiadmin user:</p>  |

| STEP# | Procedure | Description | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------------------|--|---|------------------|-----------------|-------|--|-------|---|-------|--|-------|--|---------|------|------|------|------|---------|------|------|------|------|---------|------|------|------|------|
| 2 <input type="checkbox"/> | NOAM VIP GUI: Verify server status | <p>Navigate to Status & Manage -> Server.</p>  <p>Verify all Server Status is Normal (Norm) for: Alarm (Alm), Database (DB), Replication Status, and Processes (Proc).</p> <table><tr><th>Appl State</th><th>Alm</th><th>DB</th><th>Reporting Status</th><th>Proc</th></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr></table> | Appl State | Alm | DB | Reporting Status | Proc | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm | Enabled | Norm | Norm | Norm | Norm |
| Appl State | Alm | DB | Reporting Status | Proc | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| Enabled | Norm | Norm | Norm | Norm | | | | | | | | | | | | | | | | | | | | | | | |
| 3 <input type="checkbox"/> | NOAM VIP GUI: Log current alarms | <p>Navigate to Alarms & Events -> View Active.</p>  <p>Click Report.</p> <div><div>Export</div><div>Report</div><div>Clear Selections</div></div> <p>Save or Print this report to keep copies for future reference.</p> <div><div>Print</div><div>Save</div><div>Back</div></div> <p>Compare this alarm report with those gathered in the pre-Deactivation procedures. Contact My Oracle Support (MOS) for assistance.</p> <p>Note: No routed service alarms should exist. These include the following alarms:</p> <table><tr><th>Alarm-ID</th><th>Alarm Condition</th></tr><tr><td>19820</td><td>Communication Agent Routed Service Unavailable</td></tr><tr><td>19821</td><td>Communication Agent Routed Service Degraded</td></tr><tr><td>19822</td><td>Communication Agent Routed Service Congested</td></tr><tr><td>19823</td><td>Communication Agent Routed Service Using Low-Priority Connection Group</td></tr></table> | Alarm-ID | Alarm Condition | 19820 | Communication Agent Routed Service Unavailable | 19821 | Communication Agent Routed Service Degraded | 19822 | Communication Agent Routed Service Congested | 19823 | Communication Agent Routed Service Using Low-Priority Connection Group | | | | | | | | | | | | | | | |
| Alarm-ID | Alarm Condition | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19820 | Communication Agent Routed Service Unavailable | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19821 | Communication Agent Routed Service Degraded | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19822 | Communication Agent Routed Service Congested | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19823 | Communication Agent Routed Service Using Low-Priority Connection Group | | | | | | | | | | | | | | | | | | | | | | | | | | |

7. Engineering Notes

FIPS integrity verification test failed: In SCEF 8.3, you may see 'FIPs integrity verification test failed' message displayed during the activation/Deactivation output, this message is expected and harmless.

7.1 Sample Output of Activation (Active NOAM)

Run script to activate SCEF feature:

```
=====S-T-A-R-T=====

=====
Execution of Activation/Deactivation Process Starts
=====

Starting Activation/Deactivation process....
Executing /usr/TKLC/dsr/prod/maint/loaders/activate/load.scefActivateAsourced script
on E1B180NOAM1
=====

Add COM Agent Routed service Configuration.
=====

id=14
name=DPSERVICE
preDefined=No
editableOnGui=Yes
birthTime=12/31/1969 19:00:00.000
=====

Add COM Agent connection group for the DP service.
=====

id=1
name=DPSvcGroup
preDefined=No
=====

Add DP Service and Connection group mapping.
=====

routedServiceId=14
connGroupId=1
priority=10
=====
=====
```



```
Add SCEF KPI group
=====
KPI_Group=SCEF
Visibility=VIS_SO
=====

Add SCEF Measurement groups
=====

Add SCEF Measurement groups
=====

Meas_Group=Full Address Resolution Performance
Visibility=VIS_SO
=====

Meas_Group=Full Address Resolution Exception
Visibility=VIS_SO
=====

Add SCEF GUI Configuration Permissions.
=====

_appid=17
group_id=7051
group_name=SCEF Configuration Permissions
=====

Starting to Execute the Loaders on Mate server
=====

Executing /usr/TKLC/dsr/prod/maint/loaders/activate/load.scefActivateAsourced script
on E1B280NOAM2
=====

FIPS integrity verification test failed.
id=14
name=DPSservice
preDefined=No
editableOnGui=Yes
birthTime=12/31/1969 19:00:00.000
=====

id=1
name=DPSvcGroup
preDefined=No
```

```
=====
routedServiceId=14
```

```
connGroupId=1
```

```
priority=10
=====
```

```
KPI_Group=SCEF
```

```
Visibility=VIS_SO
=====
```

```
Meas_Group=Full Address Resolution Performance
```

```
Visibility=VIS_SO
=====
```

```
Meas_Group=Full Address Resolution Exception
```

```
Visibility=VIS_SO
=====
```

```
=====
Add SCEF GUI Configuration Permissions.
=====
```

```
_appid=17
```

```
group_id=7051
```

```
group_name=SCEF Configuration Permissions
=====
```

```
FIPS integrity verification test failed.
=====
```

```
The Active SO server configured in the Topology are
=====
```

```
1. E1B380SOAM1
```

```
2. ALL SOs
```

```
Enter your choice on which SO you want to Activate or Deactivate the Feature :2
```

```
Activate/Deactivate scef on all SOs configured in the Topology
```

```
=====
This is a 3 Tier Setup , So run the B sourced loaders on SO server : E1B380SOAM1
```

```
Executing /usr/TKLC/dsr/prod/maint/loaders/activate/load.scefActivateBsourced script
on E1B380SOAM1
```

```
FIPS integrity verification test failed.
=====
```

```
Current server is HA ACTIVE
=====
=====
```

```

Add SCEF to DsrApplication.
=====
id=4
name=SCEF
unavailableAction=ContinueRouting
avpInsertion=Yes
shutdownMode=Forced
shutdownTimer=0
resultCode=3002
vendorId=0
errorString=SCEF Unavailable
resExhResultCode=3004
resExhVendorId=0
resExhErrorString=SCEF Resource Exhausted
routeListId=-1
realm=
fqdn=
mcl=0
=====
=====
Add SCEF GUI Configuration Permissions.
=====
_appid=17
group_id=7051
group_name=SCEF Configuration Permissions
=====
FIPS integrity verification test failed.
=====
Executing the Loaders and Clearing Cache on Standby SO servers.
=====
=====
There is no Standby/Spare SOAMP server configured in the Topology
=====
=====
[admusr@Jetta-NO-2 loaders]$

```

7.2 Sample Output of Deactivation (Active NOAM)

Run script to deactivate SCEF feature:

```

=====S-T-A-R-T=====

Execution of Activation/Deactivation Process Starts

Starting Activation/Deactivation process....

The Active SO server configured in the Topology are

1. Jetta-SO-2
2. ALL SOs

Enter your choice on which SO you want to Activate or Deactivate the Feature :1
Verifying feature is activated or not on Jetta-SO-2
FIPS integrity verification test failed.

SCEF is activated on Jetta-SO-2

Executing /usr/TKLC/dsr/prod/maint/loaders/deactivate/load.scefDeactivateAsourced
script on Jetta-NO-2

Hiding SCEF KPI group and Measurement Groups

=== deleted 1 records ===

Hiding SCEF measurement groups

=== deleted 1 records ===
=== deleted 1 records ===

Removing DP Service COM Agent Loader Entries

Log path: /var/TKLC/db/filemgmt/dpservice_deactivate.log

Since remote servers are not deleted on SCEF Deactivation, operator should
manually delete all the remote server entries from configuration.

Removing SCEF GUI permissions.

```

```

=====
=== deleted 1 records ===
=====

Starting to Execute the Loaders on Mate server
=====

Executing /usr/TKLC/dsr/prod/maint/loaders/deactivate/load.scefDeactivateAsourced
script on Jetta-NO-1
=====

FIPS integrity verification test failed.
=====

Removing SCEF GUI permissions.
=====

=== deleted 1 records ===
FIPS integrity verification test failed.
=====

This is a 3 Tier Setup , So run the B sourced loaders on SO server : Jetta-SO-2
Executing /usr/TKLC/dsr/prod/maint/loaders/deactivate/load.scefDeactivateBsourced
script on Jetta-SO-2
FIPS integrity verification test failed.
=====

Current server is HA ACTIVE
=====

Removing all ART rules pointing to SCEF
=====

=== deleted 0 records ===
=====

Removing applicationId=4(SCEF) from the DSR Application Per Mp Table
=====

=== deleted 3 records ===
=====

Removing SCEF from the DSR Application Table
=====

=== deleted 1 records ===
=====

Removing common DSR Application measurements for SCEF
=====

=== deleted 1 records ===
=== deleted 1 records ===
=== deleted 1 records ===
=== deleted 1 records ===

```

```

=== deleted 1 records ===
=== deleted 1 records ===
=== deleted 1 records ===
=====
Removing SCEF GUI permissions.
=====
=== deleted 1 records ===
FIPS integrity verification test failed.
=====
Executing the Loaders and Clearing Cache on Standby SO servers.
=====
Starting to Execute the Loaders on Mate server
=====
Executing /usr/TKLC/dsr/prod/maint/loaders/deactivate/load.scefDeactivateB sourced
script on Jetta-SO-1
=====
FIPS integrity verification test failed.
=====
Current server is HA STANDBY
=====
=====
Removing common DSR Application measurements for SCEF
=====
=== deleted 1 records ===
=== deleted 1 records ===
=== deleted 1 records ===
=== deleted 1 records ===
=== deleted 1 records ===
=== deleted 1 records ===
=== deleted 1 records ===
=====
Removing SCEF GUI permissions.
=====
=== deleted 1 records ===
FIPS integrity verification test failed.
=====
Do you want to activate/deactivate this feature on another System OAM Server[Y/N] : n

```

Appendix A. Enable TCP Port

Procedure 15: Enable TCP Port

| STEP# | Procedure | Description |
|---|--|---|
| <p>This procedure describes steps to enable TCP port (49152).</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>If this procedure fails, contact My Oracle Support (MOS) and ask for assistance.</p> | | |
| 5. <input type="checkbox"/> | Login to OpenStack server GUI | Establish a GUI session with Openstack. |
| 6. <input type="checkbox"/> | NOAM VIP: Add rule to the security group | <p>6. Navigate to Network -> Security Groups.</p> <p>7. Click on Manage Rules.</p> <p>8. Click Add Rule.</p> <p>9. Enter the required details in the Add Rule window.</p> <div data-bbox="506 787 1421 1501"> <p>Add Rule ✕</p> <hr/> <div> <div> <p>Rule *</p> <div>Custom TCP Rule</div> </div> <div> <p>Direction</p> <div>Ingress</div> </div> <div> <p>Open Port *</p> <div>Port</div> </div> <div> <p>Port ⓘ</p> <div>49152</div> </div> <div> <p>Remote * ⓘ</p> <div>CIDR</div> </div> <div> <p>CIDR ⓘ</p> <div>196.168.200.0/24</div> </div> </div> <div> <p>Description:</p> <p>Rules define which traffic is allowed to instances assigned to the security group. A security group rule consists of three main parts:</p> <p>Rule: You can specify the desired rule template or use custom rules, the options are Custom TCP Rule, Custom UDP Rule, or Custom ICMP Rule.</p> <p>Open Port/Port Range: For TCP and UDP rules you may choose to open either a single port or a range of ports. Selecting the "Port Range" option will provide you with space to provide both the starting and ending ports for the range. For ICMP rules you instead specify an ICMP type and code in the spaces provided.</p> <p>Remote: You must specify the source of the traffic to be allowed via this rule. You may do so either in the form of an IP address block (CIDR) or via a source group (Security Group). Selecting a security group as the source will allow any other instance in that security group access to any other instance via this rule.</p> </div> <div> <div>Cancel</div> <div>Add</div> </div> </div> <p>10. Click Add.</p> <p>Note: The CIDR address must be same as the DSR APIGW XSI address that is communicating to the DAMP. This step needs to be repeated if there are multiple XSIs configured on OCSG with different CIDRs.</p> |

Appendix B. My Oracle Support (MOS)

MOS (<https://support.oracle.com>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. When calling, make the selections in the sequence shown below on the Support telephone menu:

1. Select 2 for New Service Request.
2. Select 3 for Hardware, Networking and Solaris Operating System Support.
3. Select one of the following options:

For technical issues such as creating a new Service Request (SR), select 1.

For non-technical issues such as registration or assistance with MOS, select 2.

You are connected to a live agent who can assist you with MOS registration and opening a support ticket. MOS is available 24 hours a day, 7 days a week, 365 days a year.

Appendix C. Emergency Response

In the event of a critical service situation, emergency response is offered by the CAS main number at 1-800-223-1711 (toll-free in the US), or by calling the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with Oracle.

Appendix D. Locate Product Documentation on the Oracle Help Center

Oracle Communications customer documentation is available on the web at the Oracle Help Center (OHC) site, <http://docs.oracle.com>. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at <http://www.adobe.com>.

1. Access the Oracle Help Center site at <http://docs.oracle.com>.
2. Click **Industries**.
3. Under the Oracle Communications subheading, click the **Oracle Communications documentation** link. The Communications Documentation page appears. Most products covered by these documentation sets will appear under the headings “Network Session Delivery and Control Infrastructure” or “Platforms.”
4. Click on your Product and then the Release Number. A list of the entire documentation set for the selected product and release appears.
5. To download a file to your location, right-click the PDF link, select Save target as (or similar command based on your browser), and save to a local folder.